CityU Password Reset Instructions

1. Go to http://my.cityu.edu/
2. Click on the Password button or Password Help link.
3. Enter your Date of Birth and ID number. Be sure to enter your Date of Birth in the correct format as MMDDYYYY.

Reset City University of Seattle Account Password

Verify Your Identity at City University of Seattle

Please enter your date of birth and City University of Seattle ID number

Date of Birth:
03211962
Enter date in the format MMDDYYYY

City University of Seattle ID:

Do not enter U.S. Social Security # here.
4. Choose a new password. Pay close attention to the password complexity requirements listed below. DO NOT use any part of your first or last name in the password.

For the password to be valid, it **must** be at least 8 characters. It **must** contain at least 1 character from **all** of the following **three** categories:

- English uppercase characters (A through Z)
- English lowercase characters (a through z)
- Base 10 digits (0 through 9)

Your password **must not** contain significant portions of the username or your full name.

5. Once the form is complete, click on the **Reset Password** button.